



STC LIFE & HEALTH EXAM BEST PRACTICES: ILLINOIS

Life & Health Support Email: instructors@stcusa.com

Life & Health Instructor Support Hotline (Mon-Fri 9am-5pm ET): 800-782-3926

Life & Health Technical Support: support@xcelolutions.com or 904-999-4923

New York Life Questions? Email: offsite_training@newyorklife.com

STC PRE-LICENSING STUDY GUIDE: BROKEN DOWN INTO 7 STEPS

Step 1: Watch On-Demand Video Lectures for Chapter 1 (watching first will speed up your reading) By Chapter - Provides a broad overview of the material (allows students to pause and/or rewind)

Step 2: Read Chapter 1 of Online Study Manual

Step 3: Review Online Flashcards for Chapter 1

Step 4: Create Custom Exam for Chapter 1 (10 Questions) - Repeat Steps 1 Through 4 for Each Chapter

Step 5: Complete Final Exams - Each final covers all chapters of the course

Step 6 STC Certification Exam

Step 7: Attend Dohrn Class – Located at the bottom of your screen **under Webinar**

✓ **STC has partnered with Dohrn for the State Required Live/Virtual Class Requirement:**

1. Students Enroll in the Class that works best directly from their Student Homeroom
2. Student receives a confirmation from STC Customer Service
3. Student receives confirmation from Dohrn
4. Student receives WebEx information from Dohrn 24 hours prior to Class Start Date
5. Dohrn sends STC completion Rosters
6. STC Submits STC Certificate + Dohrn Class Confirmation to State.
7. Student Registers for State Exam

MATERIALS/RESOURCES AVAILABLE

• Downloadable/Printable Licensing State Licensing Handbook	• Translated Recorded Virtual Class*	• Cliff notes**
• Summary Videos	• On-demand lecture videos	• Flashcards/Study Aids
• Prep Review Course	• Live Virtual LAH Class	• Access to instructor hotline
• Chapter Exams	• Simulated Exams	• 24/7 Tech Support

* Available in Spanish, Mandarin, Korean & Vietnamese

** Available in Resource Section

ADDITIONAL RESOURCES

- English 2-Day/Spanish 1-Day Live Review Classes available at no cost
 - [Life & Health Class Schedule](#)
- Extensions available at no cost – [use code NYLEXT30](#)